



# AGPAL Satellite Navigation Regional Workshop 2012



Let AGPAL guide you through the RACGP Standards for general practices 4th edition. Over 97% of 2011 workshop attendees reported they would recommend it to a colleague.

## BOOK YOUR TOUR TODAY

Ensure you receive the latest information on the 4th edition Standards. The majority of the 2011 workshops sold out. Tickets are limited and must be pre-purchased. Return this form to reserve your place today.

## ITINERARY

The AGPAL road show is travelling to regional Australia to ensure the 4th edition Standards journey is simple and uncomplicated for your practice. Your itinerary consists of a number of tours which explain accreditation and what the Standards mean to you and your practice.

## TOUR DETAILS

### TOUR 1: QUALITY JOURNEY

This tour begins with a journey overview on AGPAL, the RACGP Standards for general practices 4th edition, the accreditation cycle and quality improvement – everything you need to know to prepare for your journey.

### TOUR 2: KEY CHANGES

This scenic tour will reveal key milestones surrounding the 4th edition Standards. Key changes include; the introduction of Australian Commission on Safety and Quality in Health Care.

### TOUR 3: THE NATIONAL SAFETY AND QUALITY HEALTH SERVICE (NSQHS) STANDARDS

This tour explores national resources including more depth on the Australian Commission on Safety and Quality in Health Care's national Standards, clinical governance, clinical handover, patient identification and medicines safety.

### TOUR 4: PRACTICE POLICIES AND CLINICAL EQUIPMENT

As travellers cruise along this journey they will learn about changes to practice policies / procedures and clinical equipment.

### TOUR 5: PATIENT HEALTH RECORDS

As your journey continues on the road to accreditation, travellers will view the National e-health agenda, Patient Controlled Electronic Health Record (PCEHR), changes in health summaries, patient health records and consultation notes.

### TOUR 6: PATIENT FEEDBACK AND CONTINUOUS IMPROVEMENT

This tour landmark explains the key differences in collecting and analysing patient feedback, and where your practice will be required to implement changes.

### TOUR 7: HUMAN RESOURCE MANAGEMENT.

Travellers will learn the changes to staff training, policy, designation of roles, staff induction, education and awareness.

### TOUR 8: INFORMATION TECHNOLOGY

An important pit stop for travellers is understanding the changes in information security and information management.

### TOUR 9: HEALTHCARE ASSOCIATED INFECTION

No trip is complete without an overview of health care associated infection.

Ph: 1300 362 111

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www.agpal.com.au



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## Registration Form

### REGISTRATION DETAILS

AGPAL Practice ID Number: \_\_\_\_\_ AAPM ID Number: \_\_\_\_\_

Practice / Company Name: \_\_\_\_\_

Postal address: \_\_\_\_\_ Suburb: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_ Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

1. Name \_\_\_\_\_ (Role) \_\_\_\_\_ 2. Name \_\_\_\_\_ (Role) \_\_\_\_\_ 3. Name \_\_\_\_\_ (Role) \_\_\_\_\_

4. Name \_\_\_\_\_ (Role) \_\_\_\_\_ 5. Name \_\_\_\_\_ (Role) \_\_\_\_\_ *Please specify any special dietary requirements*

### 2012 WORKSHOP VENUES

Please indicate your preference by ticking the appropriate box. Due to limited venue capacity, registrations are handled strictly on a first come first served basis. Payment is required at time of booking. Enrolment and payment must be received prior to registration close, 48 hours prior to the workshop date.

#### QUEENSLAND

- Gold Coast ..... 1 Mar
- Rockhampton ..... 22 Mar
- Sunshine Coast .... 29 Mar
- Bundaberg ..... 2 May
- Mackay ..... 1 Jun
- Townsville ..... 19 Jul

#### NORTHERN TERRITORY NT delayed until mid-year 2012

- Darwin ..... 8 Mar
- VICTORIA**
- Mt. Eliza ..... 28 Feb
- Ballarat ..... 14 Jun
- Traralgon ..... 15 Jun
- Ararat ..... 9 Aug

#### NEW SOUTH WALES

- Port Macquarie .... 23 Feb
- Coffs Harbour ..... 4 Apr
- Newcastle ..... 4 May
- Wagga Wagga ..... 17 May
- Bateman's Bay ..... 6 Jun
- Dubbo ..... 29 Jun

#### SECOND HALF OF YEAR

(Dates to be confirmed)

- Cairns QLD
- Alice Springs NT
- Bendigo VIC
- Mildura VIC
- Wollongong NSW

### PAYMENT DETAILS

All prices include GST.

AGPAL Practice / AAPM Member No of attendees: \_\_\_\_\_ @ \$170.00 TOTAL: \$ \_\_\_\_\_

Division / ML Staff No of attendees: \_\_\_\_\_ @ \$170.00 TOTAL: \$ \_\_\_\_\_

Non AGPAL Practice No of attendees: \_\_\_\_\_ @ \$220.00 TOTAL: \$ \_\_\_\_\_

AGPAL Practice or Division Group Booking 10% discount for groups of four or more attendees registering. Payment of all attendees must be on one registration form.

No of attendees: \_\_\_\_\_ @ \$153.00 TOTAL: \$ \_\_\_\_\_

Non AGPAL Practice Division Group Booking 10% discount for groups of four or more attendees registering. Payment of all attendees must be on one registration form.

No of attendees: \_\_\_\_\_ @ \$200.00 TOTAL: \$ \_\_\_\_\_

### PAYMENT OPTIONS

1 – Credit Card: complete details and fax to 1300 362 110 or post to AGPAL, PO Box 2058, Milton BC Qld 4064

OR

2 – Cheque: made payable to AGPAL and post with registration form to AGPAL, PO Box 2058, Milton BC Qld 4064

Visa  Mastercard  Bankcard

Card number:

Cardholder's name: \_\_\_\_\_ Expiry Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Cardholder's signature: \_\_\_\_\_

An email confirmation will be sent to the email address on the registration form. Registration cannot be confirmed until you have received an email, or spoken to AGPAL Project Officer, and payment has been arranged. AGPAL reserves the right to cancel a workshop in the case of insufficient registrations.

**COMPLETE AND RETURN TO AGPAL**  
POST – PO Box 2058, Milton BC Qld 4064 FAX – 1300 362 110 EMAIL – info@agpal.com.au  
ABN – 60 077 562 406