



MURRUMBIDGEE GENERAL PRACTICE NETWORK

INCREASING PATIENT OUTCOMES USING THE COLLABORATIVE APPROACH IN RURAL GENERAL PRACTICE

Murrumbidgee General Practice Network supports 53 members in 21 practices servicing the communities of 8 LGAs.



The Communities include: Griffith, Leeton, Narrandera, Finley, Berrigan, Jerilderie, Tocumwal, Hay, Hillston, Coleambally and Darlington Point

Murrumbidgee Medical and Primary Care Centre, Leeton

- 4 GPs (3 FTE)
- 2 Practice Nurses (1.5 FTE)
- Software: Medical Director 3 and Pracsoft
- Clinical Audit Tool: PenCAT and MD Stats
- Allied Health Services available at the practice:
 - Podiatrist
 - Dietitian
 - Psychologist
 - Sleep Clinic
 - Women's Health Nurse



Griffith Aboriginal Medical Service

- 2 GPs (2 FTE)
- 2 Practice Nurses (2 FTE)
- Software: Medical Director 2 and Ferret
- Clinical Audit Tool: Canning Tool
- Allied Health Services available at the practice:
 - Podiatrist
 - Dietitian
 - Psychologist
 - Optometrist
 - Women's Health Nurse
 - Drug & Alcohol Worker
 - Mothers & Babies Worker
 - CDM Worker



Your Health Australia, Griffith

- 4 GPs (4 FTE)
- 2 Practice Nurses (1.5 FTE)
- Software at time of APCC: Medtech32
- Software now: Medical Director 3 and Pracsoft
- Clinical Audit Tool: Canning Tool
- Allied Health Services available at the practice:
 - Dietitian
 - Psychologist
 - Women's Health Nurse



What are we trying to accomplish?

- Reduce patient waiting times to see a GP at the practice

Ideas:

- Don't book long appointments on the busiest days
- Introduce a 'jeopardy doctor' for the busy days
- Reduce the high number of 'Do Not Attend' patients at the surgery by reminder phone calls or SMS to all patients the day before their appointment

What are we trying to accomplish?

- Increase patient access to services within the practice so they can better manage their chronic condition

Ideas:

- Run a monthly 'Chronic Disease Day' for patients with a chronic condition
- Contract allied health services to come to the practice
- Use a patient-held diabetes record
- Have patient education material available within the practice
- Better utilise Practice Incentive Payments and Service Incentive Payments

What are we trying to accomplish?

- Build the practice team

Ideas:

- Agenda item at staff meetings
- Use a notice board in staff areas
- Encourage professional development activities for all staff

RESOURCES:

www.apcc.org.au

www.murrumbidgee.net.au

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