

# QIP Assessor Role - NT

Quality Innovation Performance Limited (QIP) is Australia's most comprehensive not-for-profit accreditation business, delivering accreditation and support services across the entire health and human services continuum from community services and primary care to secondary and tertiary health organisations.

### About Quality Innovation Performance Limited (QIP)

QIP has more than 10 years' experience in primary and secondary health care accreditation, as well as more than 25 years' experience in community services accreditation and related services; evolving from the first Australian community accreditation program - CHASP.

QIP is part of the AGPAL Group of Companies, comprising of Australian General Practice Accreditation Limited (AGPAL), *Quality Innovation Performance Limited* (QIP) and *Quality Innovation Performance Consulting Pty Ltd* (QIP Consulting); bringing you a comprehensive combination of history, expertise, experience and knowledge.

QIP is an independent accreditation provider, offering accreditation solutions against single or multiple frameworks:

Standards	Market / Client Groups
RACGP Standards for general practices	General Practices, Aboriginal Medical Services, Aboriginal Community Controlled Health Organisations, Royal Flying Doctor Services, After-Hours Services, Medical Deputising Services.
Diagnostic Imaging Accreditation Scheme (DIAS) Standards	Diagnostic Imaging Services.
QIC Health and Community Services Standards	Primary Health Networks, Large NGOs, Community Services, Community Health Services, Aboriginal Community Controlled Organisations, Alcohol and other Drug Services, Aged Care Providers and Services.
National Safety and Quality in Health Service (NSQHS) Standards	Community Health Services, Day Procedure Services, Private and Public Hospitals, Ophthalmology Practices, Podiatry Practices, Physiotherapy Practices, Audiology Practices, Private and Public Dental practices, Specialist Medical and Allied Health Services, University Health Centres and other government controlled health services.
Australian Service Excellence Standards (ASES)	Small to Medium Community Services.
Department of Health and Human Services (DHHS)	Large NGOs , Community Services (Victoria only).
Victorian Early Childhood Intervention Standards	Early Childhood Intervention Services involved in NDIS (Victoria only).
NT Quality and Safeguarding Framework	Disability Services (Northern Territory only).
Disability Third Party Verification	Disability Services.
Medication Packaging Systems (MPS)	MPS Pharmacies.
National Standards for Mental Health Services (NSMHS)	Mental Health Services (stand alone of integrated).
Rainbow Tick Standards	All organisations; especially Health and Community Services (including family violence, mental health and aged care services) wishing to demonstrate that their practises are inclusive for members of the Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) community.
Home and Community Care Standards (HACC)/ Community Care Common Standards (CCCS)	Community Services, Aged Care Providers and Services.
International Retirement Community Accreditation Scheme (IRCAS) Standards	Retirement Villages.

For more information visit www.qip.com.au

As part of the accreditation process, QIP is supported by a team of contracted QIP Assessors who are in the unique position of supporting their peers with the continuous process of quality improvement.



#### QIP Assessor Role - NT

This role seeks QIP Assessors to be contracted to undertake accreditation assessments of health and community organisations across the Northern Territory, northern Western Australia and Far North Queensland. This provides benefit to both the contractor and their primary workplace as it is an ideal professional development activity, resulting in skill enhancement and increased knowledge sharing.

QIP Assessors benefit from ongoing professional development, resulting in skill enhancement and increased knowledge sharing, role flexibility, perspective and learnings into how other organisations operate, the ability to network with other professionals, and the opportunity to contribute to enhanced standards of services to surrounding communities.

QIP Assessors are required to undertake a minimum of two assessments per year (which equates to approximately a four day commitment in total each year), with additional assessments allocated on individual availability and capacity. Many organisations treat this role as one of continuous professional development.

QIP provides training and mentoring in all of the associated frameworks and ongoing development in their practical application. Assessors are remunerated for their time at a contracted rate.

QIP is currently seeking expressions of interest for contract assessor roles in the Northern Territory.

Assessors will be responsible for conducting on-site assessments of client organisations seeking accreditation under the *NT Quality and Safeguarding Framework*, across the Northern Territory.

The main function of the assessor role is to gather evidence and document an organisations' level of compliance with specific indicators with view to either supporting them identify and close gaps associated with service provision, and/ or act as an educator as to the requirement of each indicator and the potential adaptation and application to these requirements to the context of the client.

This role will require QIP Assessors to become an essential part of the accreditation process, helping QIP clients to identify opportunities for service improvement relative to their context supports them in working towards sustainable quality services for people in their care.

Professionalism in the role ensures that assessments are conducted according to the high standards required, which maintain the integrity and reputation of the accreditation program and of QIP as an organisation.

In carrying out this role, QIP Assessors will at all times operate within the QIP Code of Conduct and QIP policies and procedures for assessments.

QIP are looking for experienced professionals from within the community health, disability or tertiary health service system who want to be involved in and serve their community. Our QIP Assessors are enthusiastic about mentoring and education, and they believe in quality improvement as both continuous and essential to professional practice.

Expressions of interest for this role close on Friday 30 March.

Refer to the following page for eligibility criteria and learn more about the role or to express interest today, contact the QIP Workforce Management team:

**P:** 1300 888 329

E: workforcemanagement@qip.com.au





## QIP Assessor Eligibility Criteria

The eligibility criteria for the QIP Assessor role are as follows:

ESSENTIAL	
	Tertiary qualification or certificate level qualifications coupled with approximately five years practical experience working in the community sector; and/or
	Minimum of five years' experience at a managerial level with the community health, disability or tertiary health service system;
	Demonstrated experience working in the disability sector or working with client populations with special needs;
	Demonstrated experience working continuous process and improvement within the health sphere;
	Demonstrated understanding of the challenges associated with service provision within the NT;
	Reside in the NT with experience working in a cross cultural environment;
	Have an up-to-date CV.
DESIRABLE	
	Hold clinical qualifications – APHRA certified health professional (current is preferential; unregistered accepted);
	Demonstrated previous experience with Quality improvement processes in health or human services sector;
	Aboriginal and Torres Strait Islander people are urged to apply;
	Consumer of community based disability services are urged to apply (i.e. they themselves have a disability or they are a carer for someone with a disability);

# **Contact QIP**

To learn more about the role or to express interest today, contact the QIP Workforce Management team prior to Friday 30 March 2018:

Previous surveyor or auditing experience with health or human services.



1300 888 329



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