



Quality
Innovation
Performance



Cosmetic Medical and Surgical Facilities accreditation

Quality Innovation Performance Limited (QIP) is a not-for-profit accreditation organisation dedicated to supporting health and community services to manage safety, risk and quality through the provision of accreditation, certification and quality assurance services.

QIP is approved by the Australian Commission on Safety and Quality in Health Care (the Commission) as an accrediting agency under the Australian Health Service Safety and Quality Accreditation (AHSSQA) Scheme.

The NSQHS Standards

The NSQHS Standards were developed by the Commission to drive the implementation of safety and quality systems, and improvements to the quality of healthcare in Australia.

The Standards provide a mechanism to enable the systematic review of complex systems and a way of tracking changes in the safety and quality of patient care.

The eight NSQHS Standards (second edition) provide a nationally consistent statement about the level of care consumers can expect from cosmetic medical and surgical facilities.

Accreditation benefits

- Provide credible assurance about the quality of care and service you provide to clients and potential clients
- Promote your service's commitment to improving levels of safety and quality
- Instil confidence for your patients and ensure quality within your working environment
- Reduce business risk
- Educate and engage staff in the provision of quality service
- Assists to build a culture of quality within your working environment, and
- Enhance patient focus by ensuring patients' expectations are met.

Mandatory accreditation requirements in NSW

In 2016 the Private Health Facilities Regulation of New South Wales (NSW) was amended to add cosmetic surgery in the prescribed classes of health services.

As a result, all NSW cosmetic medical and surgical facilities undertaking certain cosmetic surgical procedures must be licenced, as of March 2017.

As part of these changes, the Commission confirmed that in addition to applying for a licence, cosmetic medical and surgical facilities in NSW will be required to work towards accreditation against the NSQHS Standards.



NSQHS Standards (second edition)

Accreditation against the National Safety and Quality Health Service (NSQHS) Standards (second edition) commenced on 1 January 2019.

The NSQHS Standards (second edition) have been strengthened as a result of first edition learnings to also be inclusive of mental health and cognitive impairment, health literacy, end-of-life care, and Aboriginal and Torres Strait Islander health.

The second edition comprises a streamlined eight standards and 148 actions compared to the first edition's ten standards and 256 actions.

As one of only a few accreditation agencies approved to assess against the NSQHS Standards (second edition), QIP has a comprehensive understanding of accreditation requirements, key differences between the first and second editions and a range of client support offerings.

QIP makes accreditation against the NSQHS Standards (second edition) a streamlined and personalised process.



Why choose QIP ?

QIP can best support your organisation throughout the accreditation process by providing:

- A dedicated QIP Client Liaison Officer
- Access to the QIP accreditation hub, which includes
 - AccreditationPro, our user-friendly self-assessment tool
 - Our extensive online education and resource library containing useful documents such as interpretive guides, customisable templates, fact sheets and checklists and complimentary elearning
- Stay up-to-date with industry and organisational news, helpful tips and your standards information with QIP communications, including periodical e-newsletters advising of any changes to processes, systems, standards or evidence requirements are released
- Marketing collateral to support self-assessment and promoting accredited status – a framed A3 certificate, display stickers, customisable media release and digital files.



Contact us

1300 888 329 info@qip.com.au www.qip.com.au



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