



The Australian Dental
Association (ADA) and Quality
Innovation Performance
Limited (QIP) have worked
collaboratively to develop Private
Dental Practice Accreditation.

The program is responsive to the needs and expectations of the dental profession and provides a sound evidence-based approach to accreditation by focusing on the six National Safety and Quality Health Service (NSQHS) Standards (first edition) applicable to dentistry.

The NSQHS Standards

The NSQHS Standards have been developed by the Australian Commission on Safety and Quality in Health Care (the Commission). The primary aim of the NSQHS Standards is to protect the public from harm and to improve the quality of health service provision.

The Commission has confirmed that the accreditation program for private dental practices will not transfer to the NSQHS Standards (second edition), and will continue to be assessed against the NSQHS Standards (first edition).

Through the NSQHS Standards, QIP and the ADA are dedicated to delivering an accreditation program that supports private dental practices to continually improve while reassuring patients of their commitment to safety and quality.

What is accreditation?

Accreditation is independent recognition that an organisation, program, product or activity meets the requirements of defined criteria or standards. Accreditation provides assurance for owners, managers, staff, funding bodies and consumers about quality and performance.

Accrediting with QIP

QIP is a not-for-profit accreditation organisation dedicated to supporting health and community services to manage risk and quality through the provision of accreditation, certification and quality assurance services.

QIP has more than 25 years' experience in community service accreditation and over 15 years' experience in allied health accreditation and related services.





Accreditation with QIP

QIP's approach to providing accreditation and certification services is founded on six principles: simplicity, support, independence, expertise, transparency and excellence.

With streamlined processes and useful resources to support your practice, allocation of the time and effort required to achieve accreditation can be optimised. Undertaking accreditation supports your practice's commitment to continuous quality improvement and your ability to demonstrate compliance with the NSQHS Standards (first edition) that includes quality, safety and good governance.

Consistent with best practice, QIP's processes ensure appropriate independence is maintained throughout the accreditation assessment and decision-making process.

Award of accreditation

The first cycle of accreditation, Introductory Dental Practice Accreditation, provides private dental practices with two years' accreditation from the date accreditation is awarded. For each subsequent cycle, accreditation is awarded for three or four years, depending on the pathway your practice chooses.

The award of accreditation is a significant achievement; all QIP accredited dental practices receive a certificate of accreditation in addition to a range of promotional materials so that your achievement can be marketed to patients and the wider community. Your practice's details will also be published on the ADA and QIP websites as an accredited practice.

Cost of accreditation

Introductory Dental Practice Accreditation is offered to ADA members at a cost of \$720_(+GST) per practice for the first cycle of accreditation, which is awarded for two years on successful completion of the process. For each subsequent cycle of accreditation, the fee varies depending on which pathway your dental practice chooses; on successful completion of the process, accreditation is awarded for three or four years.

QIP's fees are all inclusive, simple to understand and payable only once during the relevant accreditation period. QIP does not charge membership fees or annual fees.

Accreditation resources

Practices participating in Private Dental Practice accreditation receive support from both the ADA and QIP, including:

- Support from the ADA and your ADA Branch representative, who will provide education and training on the NSQHS Standards (first edition) applicable to dentistry, and guidance on documentary evidence required to comply with these Standards
- A dedicated QIP Client Liaison Officer, who will assist you throughout the accreditation process, and
- Access to QIP's accreditation hub, which houses AccreditationPro, QIP's web-based self-assessment tool, along with a range of resources developed by the ADA in consultation with QIP.

Education and training

Contact the ADA for education and training on the NSQHS Standards applicable to dentistry, or contact your QIP Client Liaison team with any questions you may have about AccreditationPro or the QIP accreditation process.





