



Quality  
Innovation  
Performance

## NDIS certification and verification

### About QIP

As one of Australia's most experienced not-for-profit accreditation, certification and verification providers, QIP has been supporting disability and human service providers for more than 25 years. We work with multiple human service standards and frameworks with providers of varying size.

We currently support over 8,000 health, community and disability service organisations – including regional and remote areas – to improve their systems, processes and service delivery to better meet the needs of their consumers.

QIP is committed to guiding disability and human support service providers on their quality improvement journey with a variety of accreditation offerings, personalised support and resource offerings.

### What is the NDIS?

The National Disability Insurance Scheme (NDIS) is Australia's national disability support system. It is implemented by the NDIS Quality and Safeguards Commission (the Commission).

The Commission works with NDIS participants, service providers, workers and the community to introduce a nationally consistent approach to disability support.

The Commission is an independent agency established to improve the quality and safety of supports and services. They accomplish this by making sure registered disability service providers are audited against the NDIS Quality and Safeguarding Framework.

**QIP is an Approved Quality Auditor under the NDIS Commission. We audit disability service providers of all shapes, sizes and services.**





## NDIS certification or verification?

Every NDIS service provider is different. The Commission needs providers to be grouped so they are nationally consistent. When applying for registration, providers let the Commission know which registration groups they deliver. The pathways are certification or verification.

**Certification** is required for providers delivering more complex and/or higher risk supports and services. Providers completing certification are assessed against NDIS Practice Standards and Quality Indicators (NDIS Practice Standards).

**Verification** applies to providers that deliver lower risk/lower complexity services and supports. Providers completing verification are assessed against the Verification Module – Required Documentation.



## How QIP supports you

QIP is an approved quality auditor under the NDIS Commission. Our systems and processes guide our clients through their audit, in line with the NDIS (Provider Registration and Practice Standards) Rules 2018. QIP complies with the NDIS Quality and Safeguarding Framework and applies relevant NDIS Practice Standards when conducting a certification audit.

QIP complies with the Quality and Safeguarding Framework and applies relevant NDIS Practice Standards when conducting a certification or verification audit.

### NDIS auditing process

The QIP Auditing Team provide guidance during the certification or verification process. This is complemented in our QIP accreditation hub, an online platform tailored to each client's timelines and requirements.

### QIP Auditors

QIP's experienced Auditors are qualified in the disability and human services industry as well as the NDIS Practice Standards with substantial industry experience.

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