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# National Safety and Quality Primary and Community Healthcare Standards

## Accreditation Overview

**Quality Innovation Performance Limited (QIP) is Australia's most comprehensive not-for-profit accreditation, certification and verification organisation, with expertise across the entire health, community and human services continuum. At QIP, we understand the importance of supporting organisations to deliver services that focus on patient safety, care and quality improvements.**

The National Safety and Quality Primary and Community Healthcare Standards (Primary and Community Healthcare Standards or NSQPCH Standards) have been developed to provide just that; a nationally consistent approach to safety and quality improvements across the primary and community healthcare sector.

Developed by the Australian Commission on Safety and Quality in Health Care (the Commission) The Primary and Community Healthcare Standards aim to improve health care delivery and protect the public from harm.

The NSQPCH Standards allow primary and community healthcare services to voluntarily take action to achieve a nationally consistent framework to protect the public from harm. The aim of the NSQPCH Standards, when implemented, is to allow patients to be confident that their healthcare service is committed to delivering and continuously improving the safety and quality of services.

If your organisation is interested in further information, please contact our team on the details below.



**QIP is preparing our application for the Commission to become an approved accrediting agency under the Primary and Community Healthcare Standards.**

## Contact us

 1300 888 329  [info@qip.com.au](mailto:info@qip.com.au)  [www.qip.com.au](http://www.qip.com.au)



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## Primary and Community Healthcare Standards

The Primary and Community Healthcare Standards launched 12 October 2021, starting with provision accreditation for selected health services, with full accreditation expected to become available in mid-2022

The Commission has developed the NSQPCH Standards by undertaking a robust consultation and development process to ensure they are person-centred and describe the processes and structures needed to deliver safe and high-quality health care.

The Commission has collated feedback from consumers, patients, health and community care services, Aboriginal & Torres Strait Islander professionals and peak bodies, Primary Health Networks (PHNs), and industry representatives, and a range of client support offerings.



## Why choose QIP ?

QIP can best support your organisation throughout the accreditation process by providing:

- A dedicated QIP Client Liaison Officer
- Access to the QIP accreditation hub, which includes
  - AccreditationPro, our user-friendly self-assessment tool
  - Our extensive online education and resource library containing useful documents such as interpretive guides, customisable templates, fact sheets and checklists and complimentary elearning
- Stay up-to-date with industry and organisational news, helpful tips and your standards information with QIP communications, including periodical e-newsletters advising of any changes to processes, systems, standards or evidence requirements are released
- Marketing collateral to support self-assessment and promoting accredited status – a framed A3 certificate, display stickers, customisable media release and digital files.



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