



Quality  
Innovation  
Performance

## Rainbow Tick accreditation

**Quality Innovation Performance Limited (QIP) is a not-for-profit certification and accreditation organisation dedicated to supporting health and community services to manage safety, risk and quality through the provision of accreditation, certification and quality assurance services.**

### Why become accredited to be LGBTIQ-inclusive

Lesbian, gay, bisexual, trans and gender diverse, queer, intersex, asexuals and/or allies and other identities (LGBTQIA+) people have the same right to access services as anyone else. But not all service providers understand or respond well to the needs of the community.

For some LGBTQIA+ people, the experience of exclusion and discrimination can contribute directly to poorer health and well-being, particularly mental health.

### The Rainbow Tick

The Rainbow Tick is a national accreditation program for organisations that are committed to safe and inclusive practice, and service delivery for LGBTQIA+ people.

Organisations wishing to receive a Rainbow Tick are required to undergo accreditation against the Rainbow Tick Standards, owned and developed by Rainbow Health Victoria (formerly GLHV).

### The Rainbow Tick Accreditation Program

The Rainbow Tick Accreditation Program supports organisations to understand and implement LGBTQIA+ safe and inclusive service delivery and provides national recognition for those that meet the Rainbow Tick Standards.

The Rainbow Tick Accreditation Program is a voluntary program and aims to assist organisations to move from friendly to inclusive. This is while reassuring LGBTQIA+ consumers and staff that an organisation is aware of, is responsive to and is understanding of their needs.

### Rainbow Tick Standards

Rainbow Tick consists of six standards which organisations can be independently assessed and formally accredited against to demonstrate their commitment to LGBTQIA+-inclusive practice and service delivery.

They are currently in their second edition and are supported by the Rainbow Tick guide to LGBTQIA+-inclusive practice.



Rainbow Tick provides a benchmark for LGBTQIA+-inclusive practice throughout Australia.

It provides assurance to LGBTQIA+ consumers that an organisation will be responsive to their needs in a safe and



## QIP – your Rainbow Tick specialists

QIP has been an independent accreditation provider for the Rainbow Tick Accreditation Program since the Program commenced in 2013.

QIP's experienced assessor teams undertake comprehensive Rainbow Tick and cultural awareness training to be understanding of various organisational settings and needs when conducting on-site accreditation assessments.

## Benefits of Rainbow Tick accreditation

The Rainbow Tick accreditation program supports organisations to:

- Demonstrate a commitment to values of diversity and inclusion
- Provide a more positive service experience for members in the LGBTQIA+ community
- Attract additional clients or consumers from the LGBTQIA+ community with the inclusion as a Rainbow Tick accredited organisation on QIP's website
- Increase public profile and receive national recognition for achieving Rainbow Tick accreditation



## Why choose QIP ?

QIP can best support your organisation throughout the accreditation process by providing:

- A dedicated QIP Client Liaison Officer
- Access to the QIP accreditation hub, which includes
  - AccreditationPro, our user-friendly self-assessment tool
  - Our extensive online education and resource library containing useful documents such as interpretive guides, customisable templates, fact sheets and checklists and complimentary elearning
- Stay up-to-date with industry and organisational news, helpful tips and your standards information with QIP communications, including periodical e-newsletters advising of any changes to processes, systems, standards or evidence requirements are released
- Marketing collateral to support self-assessment and promoting accredited status – a framed A3 certificate, display stickers, customisable media release and digital files.



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