



Quality
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National Safety and Quality Primary and Community Healthcare Standards

Accreditation Overview

Quality Innovation Performance Limited (QIP) is Australia's most comprehensive not-for-profit accreditation, certification and verification organisation, with expertise across the entire health, community and human services continuum. At QIP, we understand the importance of supporting organisations to deliver services that focus on patient safety, care and quality improvements.

Developed by the Australian Commission on Safety and Quality in Health Care (the Commission), the National Safety and Quality Primary and Community Healthcare Standards (Primary and Community Healthcare Standards) aim to improve healthcare delivery and protect the public from harm through a nationally recognised framework.

Accreditation against the Primary and Community Healthcare Standards allows primary and community healthcare services to voluntarily take-action to achieve a nationally consistent approach to protect the public from harm. The aim of the Primary and Community Healthcare Standards provides patients with confidence that their healthcare service is committed to delivering and continuously improving the safety and quality of services.

Although voluntary, regulators or funders of a healthcare service may mandate the need for accreditation and/or particular models of assessment.

If your organisation is interested in further information, please contact our team on the details below.



QIP is proud to be an approved accrediting agency, by the Commission, against the Primary and Community Healthcare Standards.

Contact us

 **1300 888 329**  **info@qip.com.au**  **www.qip.com.au**



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Primary and Community Healthcare Standards

The Primary and Community Healthcare Standards were officially launched on 12 October 2021, allowing health services to start implementing them at their own pace. Accreditation commenced on 1 May 2023 for health care services operating within a primary and/or community setting.

The Commission has developed the Primary and Community Healthcare Standards by undertaking a robust consultation and development process to ensure they are person-centred and describe the processes and structures needed to deliver safe and high-quality health care.

The Commission has collated feedback from consumers, patients, health and community care services, Aboriginal & Torres Strait Islander professionals and peak bodies, Primary Health Networks (PHNs), and industry representatives, and a range of client support offerings.



Why choose QIP ?

QIP can best support your organisation throughout the accreditation process by providing:

- A dedicated QIP Client Liaison Officer
- Access to the QIP accreditation hub, which includes
 - AccreditationPro, our user-friendly self-assessment tool
 - Our extensive online education and resource library containing useful documents such as interpretive guides, fact sheets and complimentary elearning
- Stay up-to-date with industry and organisational news, helpful tips and your standards information with QIP communications, including periodical e-newsletters advising of any changes to processes, systems, standards or evidence requirements are released
- Marketing collateral to support self-assessment and promoting accredited status – a framed A3 certificate, display stickers, customisable media release and digital files.



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