



Quality
Innovation
Performance

NSQHS Standards accreditation

Quality Innovation Performance Limited (QIP) is a not-for-profit accreditation organisation dedicated to supporting health and community services to manage safety, risk and quality through the provision of accreditation, certification and quality assurance services.

QIP is approved by the Australian Commission on Safety and Quality in Health Care (the Commission) as an accrediting agency under the Australian Health Service Safety and Quality Accreditation (AHSSQA) Scheme.

The AHSSQA Scheme

The AHSSQA Scheme aims to provide national coordination of accreditation processes across Australian health services.

The AHSSQA Scheme involves assessment against the NSQHS Standards (second edition).

The NSQHS Standards

The NSQHS Standards were developed by the Commission to drive the implementation of safety and quality systems, and improvements to the quality of health care in Australia. The Standards provide a mechanism to enable the systematic review of complex systems and a way of tracking changes in the safety and quality of patient care.

The NSQHS Standards provide a nationally consistent statement about the level of care consumers can expect from health service organisations.

Who requires accreditation?

All hospitals, licenced day procedure services, most public dental services across Australia, and licenced cosmetic medical and surgical facilities in New South Wales are required to be accredited to the National Safety and Quality Health Service (NSQHS) Standards.

Frameworks differ depending on the services being delivered by each health service. QIP will advise of this when a quote is requested.

Voluntary NSQHS Standards accreditation

QIP provides NSQHS Standards frameworks for a variety of allied and specialised health service providers across Australia to reassure patients and consumers of their high standards of safety and quality. Requirements for accreditation should be confirmed to other standards, in addition to the NSQHS Standards, with relevant jurisdictional health departments.

Short-notice assessments

As of 1 July 2023, the Commission introduced short-notice assessments in replacement of announced and voluntary short-notice assessments for all health service organisations where licencing requires accreditation to the NSQHS Standards.

This intends to ensure that the assessment outcome reflects day-to-day practice, identifies gaps and supports hospitals and day procedure services to improve safety and quality processes.

For health services which fall outside of the Commission's licensing requirements, mandated short-notice assessments do not apply, unless the governing regulator or funding body specifies this as a requirement.





NSQHS Standards (second edition)

Accreditation against the National Safety and Quality Health Service (NSQHS) Standards (second edition) commenced on 1 January 2019.

The NSQHS Standards (second edition) builds upon first edition learnings to increase inclusivity surrounding mental health and cognitive impairment, health literacy, end-of-life care, and Aboriginal and Torres Strait Islander health.

The second edition comprises a streamlined eight standards and 148 actions compared to the first edition's ten standards and 256 actions.

As one of only a few accreditation agencies approved to assess against the NSQHS Standards (second edition), QIP has a comprehensive understanding of accreditation requirements and a range of client support offerings.

QIP makes accreditation against the NSQHS Standards (second edition) a streamlined and personalised process.



Why choose QIP ?

QIP can best support your organisation throughout the accreditation process by providing:

- A dedicated QIP Client Liaison Officer
- Access to the QIP accreditation hub, which includes:
 - AccreditationPro, our user-friendly self-assessment tool
 - Our extensive online education and resource library containing useful documents such as interpretive guides, customisable templates, fact sheets and checklists and complimentary elearning
- Stay up-to-date with industry and organisational news, helpful tips and your standards information with QIP communications, including periodical e-newsletters advising of any changes to processes, systems, standards or evidence requirements are released
- Marketing collateral to support self-assessment and promoting accredited status – a framed A3 certificate, display stickers, customisable media release and digital files.



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